Measures of Success for Ilkeston Hospital pathway changes

Category	Community Rehabilitation					
	Ward(P3)		CSBs (P2)		ICS (P1)	
	Measure	Source	Measure	Source	Measure	Source
Activity	Admissions	DCHS	Admissions	Local Authority	Number on caseload	DCHS and DCC (LA)
	Discharges	DCHS	Reason for admission	Local Authority		
	Reason for admission	DCHS	Discharges	Local Authority		
	Destination on discharge	DCHS	Destination on discharge	Local Authority		
	Occupied bed days	DCHS	Occupied bed days	Local Authority		
Capacity	Occupancy rate	DCHS	Occupancy rate	Local Authority		
Flow	DTOC	DCHS	Number of refs declined	Local Authority		
	Number of Beds (% of total number agreed)	DCHS	Number of Beds (% of total number agreed)	Local Authority		
	% Correct D2AM pathway *	Acute/Hub	% Correct D2AM pathway *	Local Authority	% Correct D2AM pathway *	Acute/Hub
	Acute DTOC *	Acute	Acute DTOC *	Acute	Acute DTOC *	Acute
Staffing	% staffing model recruited to	DCHS	% staffing model recruited to - DCC % staffing model recruited to - DCHS Medical model in place	Local Authority DCHS	% staffing model recruited to - DCC % staffing model recruited to - DCHS Medical model in place	Local Authority DCHS
Safety	Incidents	DCHS-related	Incidents	Local Authority	Incidents	CCG Quality Team
	CQC	CQC	CQC		CQC	CQC
Outcome	Re-admissions	Re-admitted to where? DCHS or Acute (or both)	Re-admissions	Re-admitted to where? DCHS or Acute (or both)	RE-Admissions	D2A monitoring
			Admissions to acute/P3	Track and Triage	what level of support given at home?	DCC
					Level of independence	DCC
Experience	Complaints	DCHS = DATIX	Complaints	DCHS, CCG, DCC	Complaints	DCHS = DATIX
	Audits		Customer Feedback/Survey		Customer Feedback	DCC
	FFT	DCHS = DATIX	Healthwatch		Healthwatch	Healthwatch
	Customer Feedback			Patient Experience Project	Patient Experience - Patient stories	DCHS and DCC
	Healthwatch					

Notes
All re-admissions / admissions to other services relate to activity within 28 days.
All activity data to incl GP code to be able to track across place
*indicates system measure not related to specific service

Need to also review POE data and clinical perceptions of service changes